



Managing Bullies and Other High Conflict Personalities

Presented by Bill Eddy, LCSW, Esq.

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Description

This webinar will address the rising presence of bullies in society and dispute resolution. The conflict dynamics of five high conflict personalities will be explained, four approaches to avoid with them, and four skills to use with them in individual work. Then, a four-step method for mediating disputes with bullies and other high conflict personalities will be presented. There will be opportunity for questions and answers.

About Bill Eddy

Bill Eddy is a lawyer (15 years as a Certified Family Law Specialist) and therapist (12 years as a Licensed Clinical Social Worker) based in San Diego, California. He has concurrently been a divorce mediator for the past 40 years, including 15 years as the Senior Family Mediator at the National Conflict Resolution Center in San Diego, California. He is also the co-founder and Director of Innovation of the High Conflict Institute, for which he has trained lawyers, mediators, judges, mental health professionals and others on managing high-conflict personalities in 40 states and 14 countries. He is the developer of the *New Ways for Families®* skills-training method for high conflict divorce and *New Ways for Mediation®* method for high conflict mediation cases. He has written twenty books and manuals, including *BIFF for CoParent Communication* and *High Conflict People in Legal Disputes, 2nd Edition*. He taught Psychology of Conflict Communication for 16 years at the Straus Institute for Dispute Resolution at the Pepperdine University School of Law.

For more information, see www.HighConflictInstitute.com.