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JENNIFER L. REGO



Jennifer Rego is the Director of the Commercial Division of the American Arbitration Association (AAA) for the New England Region. She handles administration of the large, complex commercial caseload, user outreach, and panel of commercial neutrals. She joined the Association in 2018. Jennifer is dedicated to the administration of large complex cases and educating both Arbitrators, counsel, and parties on ADR and the AAA.

Her professional affiliations include the American Bar Association (Dispute Resolution and Business Law Sections), Connecticut Bar Association, Rhode Island Bar Association, and Massachusetts Bar Association. She has also been a participant in AAA's Innovation team. Prior to her position as Director of ADR Services, Jennifer was previously a Manager of ADR Services for the Consumer/Pro-Se Division at the AAA's Rhode Island office where she learned leadership and conflict resolution tools.

Along with the administration of LCC cases, Jennifer hosts Roundtable discussions with Arbitrators in the New England discussing changes within ADR and the AAA. She attends numerous ADR and AAA events, conferences, and presentations many of which she participates in to educate ADR advocates on AAA's services and methods.