



# RESTORATIVE JUSTICE

A holistic and healing approach in managing conflict

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## YAP - YOUTH ADVOCATE PROGRAMS, INC.

IN NOVEMBER 1975, YOUTH ADVOCATE PROGRAMS, INC. (YAP) WAS FOUNDED BY TOM JEFFERS TO PROVIDE COMPREHENSIVE, COMMUNITY-BASED SERVICES TO AFFECTED CAMP HILL YOUTH AFTER A FINDING THAT COMMITMENT OF JUVENILES IN ADULT CORRECTIONAL FACILITIES WAS UNLAWFUL.

MISSION CONSISTENTLY FOR OVER 45 YEARS HAS BEEN TO PROVIDE EFFECTIVE COMMUNITY-BASED ALTERNATIVES TO INSTITUTIONALIZATION FOR YOUTH WITH COMPLEX NEEDS AND CHALLENGES.

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# WHO YAP SERVES

YOUTH ADVOCATE PROGRAMS, INC.

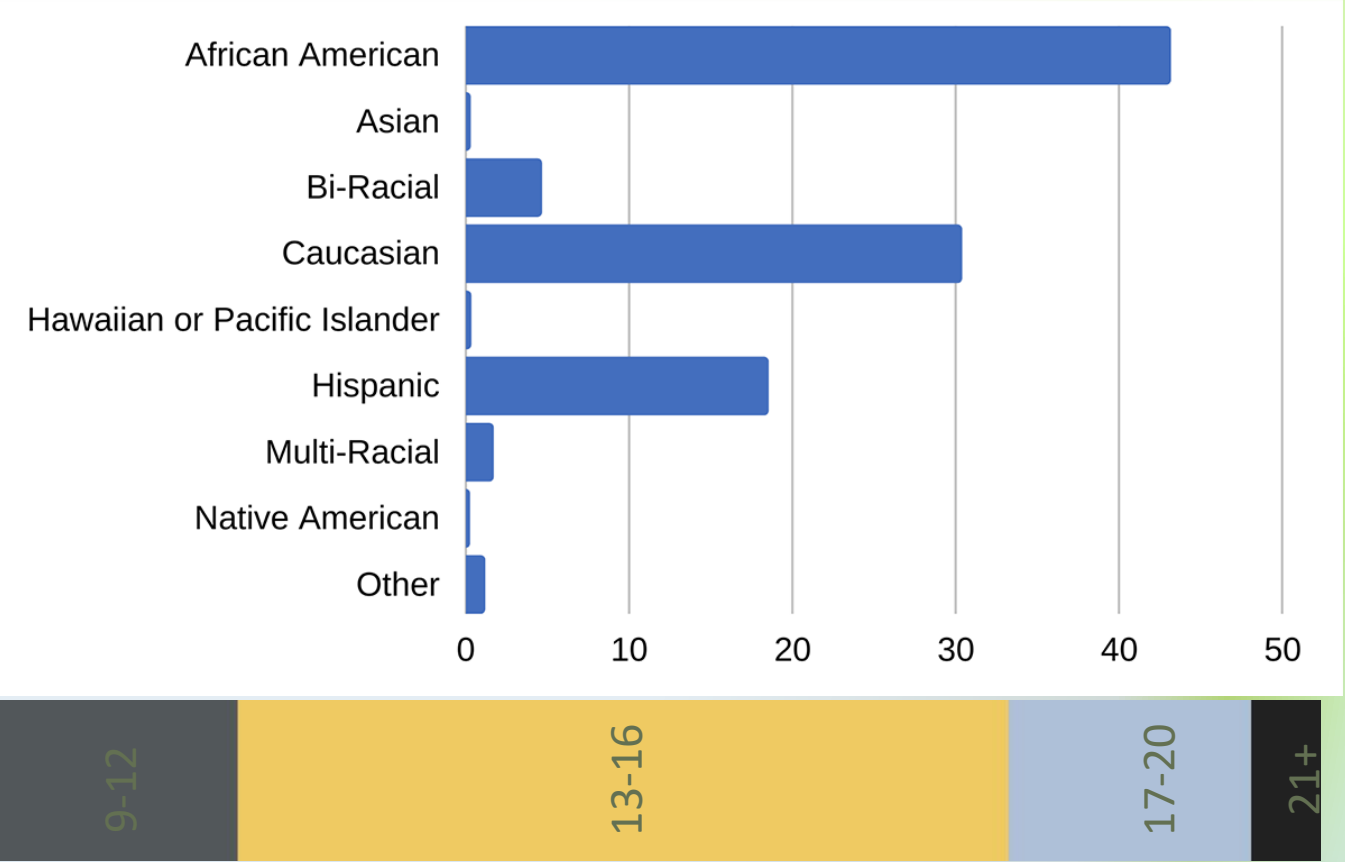
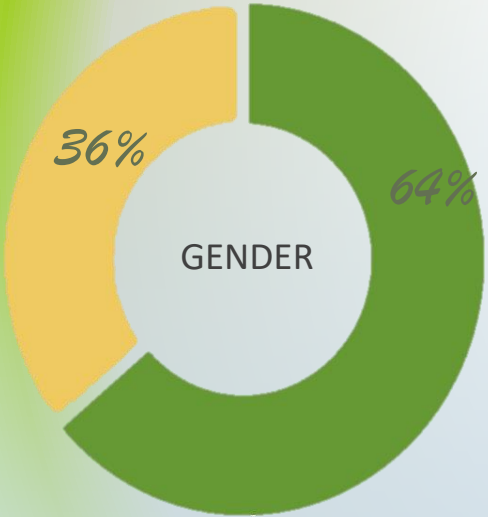
\*These statistics are based on the number of youth and families participating in ALL YAP programs as noted in the YAP, Inc. 2019 annual report..

Frame Reprinted with Permission of YAP.

3

16,000

Youth & Families served annually\*



## 4

4



100+

4

5

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Child Welfare

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Juvenile Justice

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Behavioral Health

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Developmental Disabilities

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Workforce Development

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Education

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Adult Systems

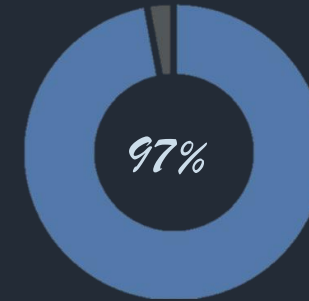
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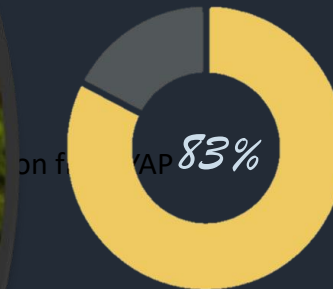
# FORTIFYING EVIDENCE OF OUR SUCCESS



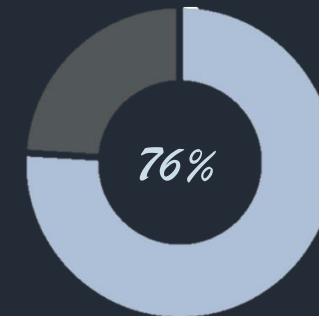
## PARTICIPANT OUTCOMES



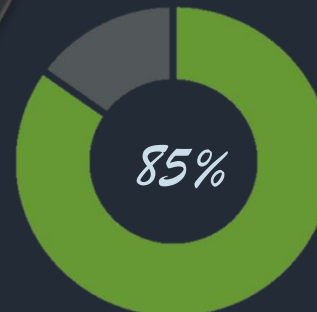
Not convicted/  
adjudicated of new  
offense while in program



Did not have an open  
protective services  
case at discharge



Regularly attending  
school or graduated/  
GED at discharge



Living safely in  
the community at  
discharge

# YAP UNIQUE SERVICE MODEL: WRAPAROUND AND ADVOCATE

reprinted with permission from YAP

## 7 **WRAPAROUND SERVICES** based on:

- 1) the wraparound team-based planning process;
- 2) relationship with caring, trained adults who provide services when and where they are needed; and
- 3) meaningful community connections.

It draws from best practice and research in wraparound, mentoring, positive youth development, trauma-informed care, and child welfare and features:

- Evidence-Based Approach
- Intensive, Individualized, Holistic Care Planning
- Coordination of Services
- Works with High and Complex Needs Youth, Families
- Services Provided in the Home and in the Communities
- Promotes Family Empowerment
- No Reject – No Eject – meaning no one is turned away from services
- Staff Recruited from Same Communities Where Families Live



# ADVOCATE MODEL

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Caring, positive adult role models



Group and Individual\*



GEDs to PhDs



Coach, Mentor, Counsel and Model through real-time experiential learning



Implement the family's plan



Broker supports and (re-)connect families to community



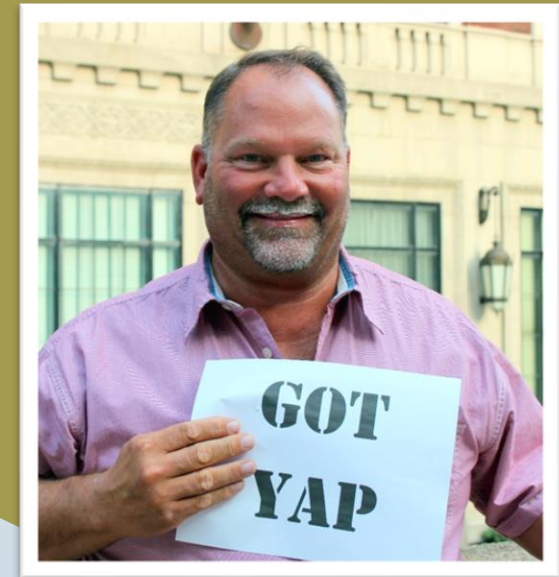
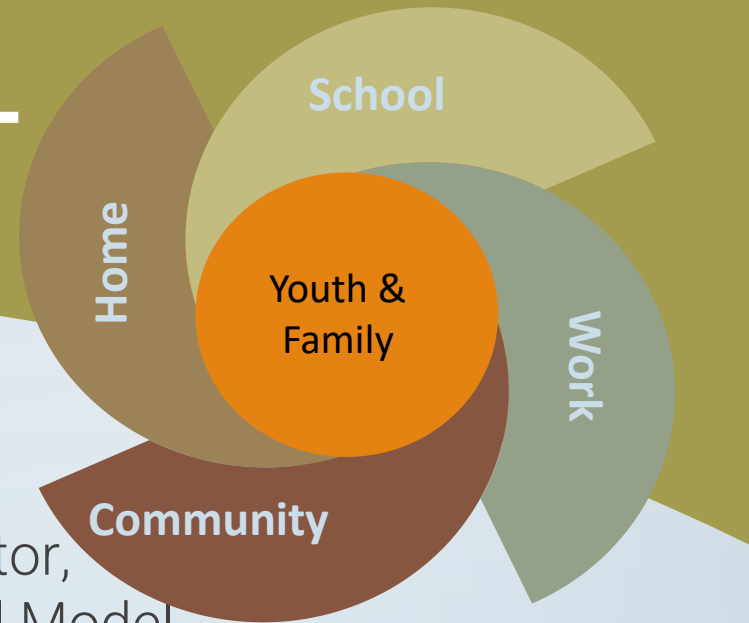
Work in the home, school, community



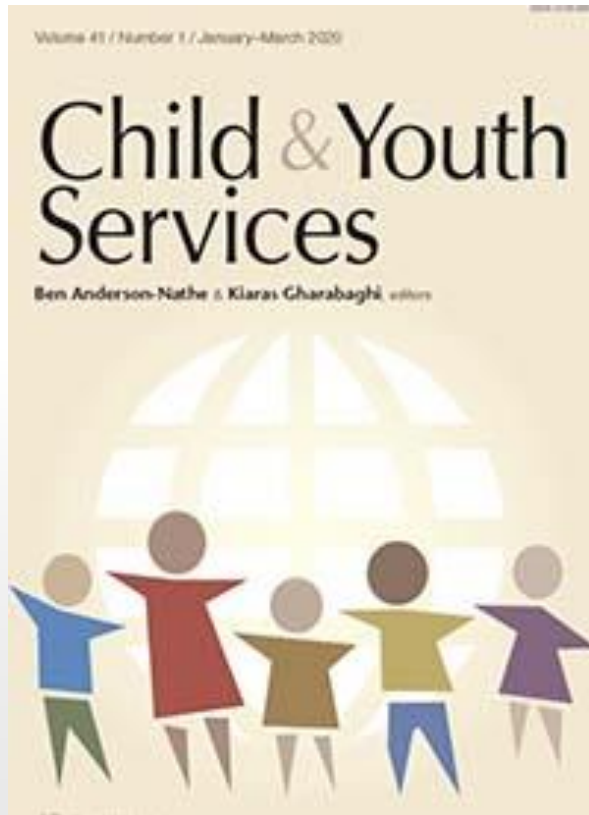
Range of hours



Available 24/7\*



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SILVA, D. J., PETRILLA, C. M., MATTESON, D., MANNION, S., & HUGGINS, S. L. (2019). INCREASING RESILIENCE IN YOUTH AND FAMILIES: YAP'S WRAPAROUND ADVOCATE SERVICE MODEL. CHILD & YOUTH SERVICES, 1-32. RETRIEVED FROM [HTTPS://WWW.TANDFONLINE.COM/DOI/FULL/10.1080/0145935X.2019.1610870](https://www.tandfonline.com/doi/full/10.1080/0145935X.2019.1610870)

WRAPAROUND PRACTICED HOLISTICALLY IS ACTUALLY  
A RESTORATIVE PRACTICE

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## 10 PETRILLA, CAROLINE M., ET AL. "JOURNAL OF APPLIED JUVENILE JUSTICE SERVICES." (2020)...

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- *Restorative justice is gaining momentum as a more effective and holistic response to delinquent juvenile behavior. Four decades of research relates restorative justice initiatives to positive outcomes including enhanced victim and offender satisfaction and sense of fairness, increased compliance with restitution, and reduced recurrence of offensive behaviors (Hansen & Umbreit, 2018). This paper discusses the benefits of restorative justice, reviews four major restorative justice approaches, and then explores the value and potential roles of community-based, non-governmental organizations (NGOs) in supporting restorative justice policies and practices, particularly involving young people. The authors' experience working with Youth Advocate Programs, Inc. (YAP), a U.S. based nonprofit organization that promotes community-based alternatives to institutionalization for juvenile justice involved youth with complex needs and challenges, informs their perspective. The authors aspire through this paper to cultivate community interest and engagement in restorative justice through presenting several pathways for NGOs to promote its practices and related benefits.*

EUROPEAN FORUM FOR RJ

SEPTEMBER 2020 – Vol. 21 No. 5

“Caroline Petrilla from the US reminds us in her article how important it is for children and young people to feel cared for and that there is a need to have multiple services in place that can support these young ones and their families.”

[Newsletter Volume 21 Number 3  
September 2020 \(euforumrj.org\)](#)

# REFRAMING OUR THINKING

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...ABOUT JUVENILE  
JUSTICE



# JUVENILE DETENTION

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## YOUTH/OFFENDER

- **Costly**
- **Ineffective as deterrent and oftentimes harmful**
  - Increased risk of recidivism
  - Pipeline to prison
  - Separates youth from family and social supports
  - Stigmatizes youth
  - High incidents of abuse in facilities
  - Disproportionate Impact on youth of color

## VICTIM

- **Opportunity for input is limited (victim statements when applicable inadequate; no substitute for dialogue exchange)**
- **Unanswered questions**
- **Harm to “society” rather than victim is focus**
- **Cookie cutter responses applied across the board**



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**THROUGH FIXED INFLEXIBLE RESPONSES TO  
YOUTHFUL OFFENSES, WE ARE DEPRIVING  
OPPORTUNITIES FOR GROWTH...FOR ALL INVOLVED.**

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“Restorative Justice is a process whereby all the parties with a stake in a particular offence come together to resolve collectively how to deal with the aftermath of the offence and its implications for the future.”

([http://www.antonioacasella.eu/restorative/Marshall\\_1999-b.pdf](http://www.antonioacasella.eu/restorative/Marshall_1999-b.pdf))





A Venn diagram with three overlapping circles. The top circle is olive green and labeled 'Community'. The bottom-left circle is purple and labeled 'Offender'. The bottom-right circle is teal and labeled 'Victim'. The intersection of all three circles is a dark brown color. A vertical white line is positioned between the 'Offender' and 'Victim' circles, passing through the intersection with 'Community'. To the left of this line, within the intersection of 'Community' and 'Offender', are the words 'REPAIR', 'ENCOUNTER', and 'TRANSFORM' stacked vertically.

# Community

REPAIR  
ENCOUNTER  
TRANSFORM

# Offender

# Victim



# • TRANSFORMATION

“...with transformation identified as its most aggressive goal” Van Ness 2015.

# THE ORIGIN OF RESTORATIVE JUSTICE

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## COMMUNITY AND VICTIM HEALING - MISSING PIECES

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Restorative Justice is based on the interconnectedness of humanity...it seeks to balance the needs of victim, offender and community by repairing the harm caused while holding the offender accountable.

(Bazemore, 1997; Umbreit, 1998; Zehr, 1990; Zehr, 2015)

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**JUSTICE IS NOT SINGULAR  
BUT IS ENVELOPED IN A  
SOCIAL CONTEXT**

MARUNA, 2016

**IT SHOULD BE BIGGER AND  
BETTER THAN ONE HARM  
DESERVES ANOTHER**

TERMINOLOGY IS EVOLVING AND  
DIFFERS ACROSS, AND EVEN WITHIN  
JURISDICTIONAL, BOUNDARIES.

RELATES BOTH TO THE  
NOMENCLATURE INVOLVING THE  
CATEGORIZATIONS OF RJ PRACTICES  
AND

CRIMINOLOGY LABELS, SUCH AS  
VICTIM AND OFFENDER, THAT “MAY BE  
OVERSIMPLIFIED, STEREOTYPICAL AND  
POTENTIALLY INJURIOUS IN  
PERPETRATING THE LABELED  
BEHAVIORS”

(PETRILLA, ET AL. 2020; ZEHR, 2015)

# TYPES OF RESTORATIVE JUSTICE

MEDIATION; CONFERENCING; CIRCLES; PANELS

# MEDIATION

## VICTIM OFFENDER MEDIATION

AKA VICTIM OFFENDER DIALOGUE, VICTIM OFFENDER  
CONFERENCING, VICTIM OFFENDER RECONCILIATION,  
RESTORATIVE JUSTICE DIALOGUE...SHIFTING TO DIALOGUE AND  
CONFERENCING TERMINOLOGY

# FOUR STEPS

CASE REFERRAL AND INTAKE  
PREPARATION  
MEDIATION SESSION  
FOLLOW UP

MOST HIGHLY  
RESEARCHED OF ALL RJ  
PRACTICES

SATISFACTION  
FAIRNESS  
RESTITUTION &  
COMPLIANCE  
RECIDIVISM  
DIVERSION

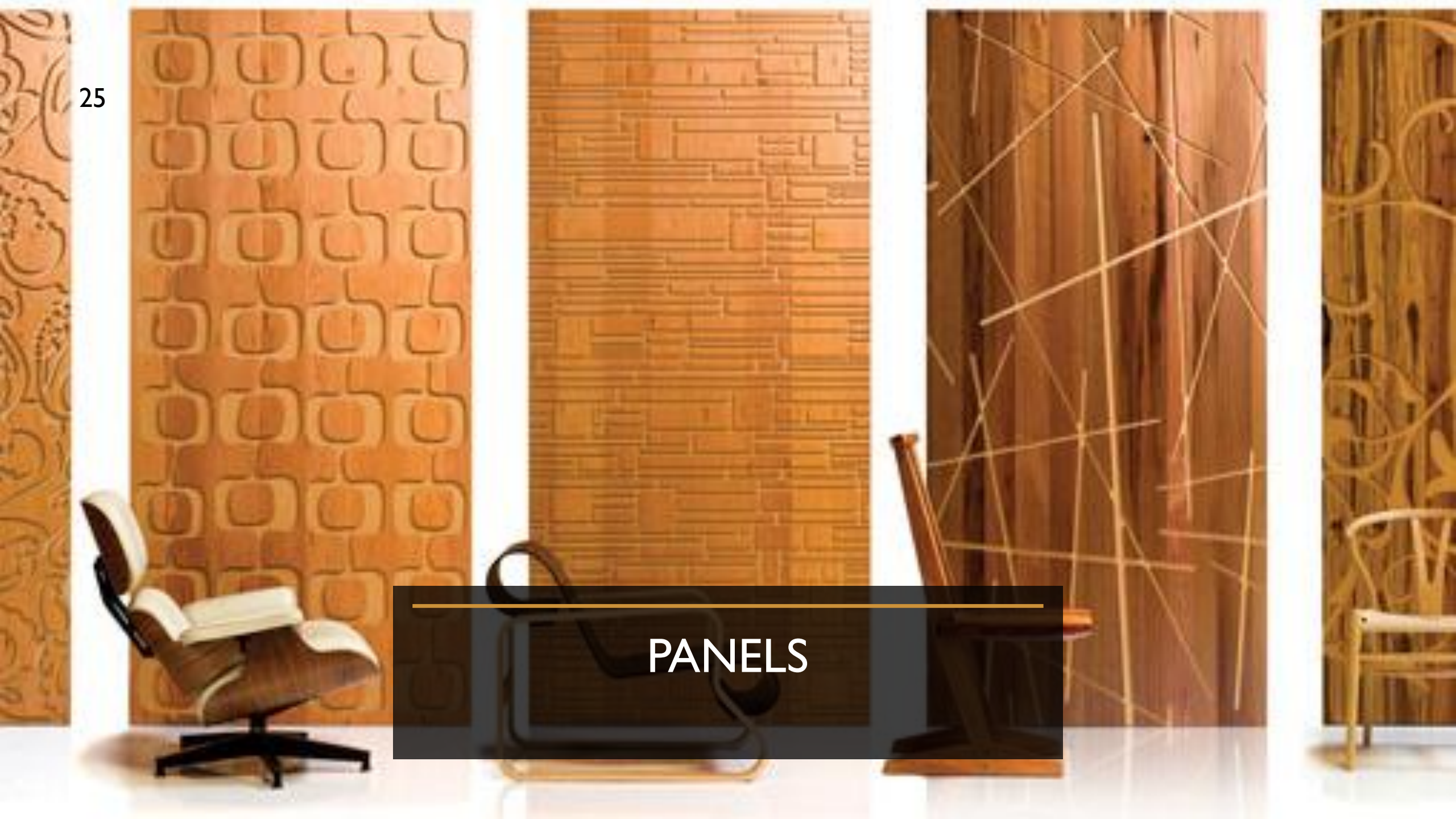
# CONFERENCEING

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FAMILY GROUP CONFERENCEING

COMMUNITY CONFERENCEING

# CIRCLES



## PANELS

Education

# She once stood before a judge as a juvenile delinquent. Now, she's practicing law.

Carmen Day, a South Jersey woman who got a second chance as a juvenile delinquent, fulfilled her dream to become a lawyer and wants to inspire others.



Carmen Day poses for a portrait with her diploma from Rutgers Camden Law in front of the law offices of Brown & Connery in Collingswood. Day is a former juvenile delinquent who turned her life around. [Read more](#)  
HEATHER KHALIFA / Staff Photographer

by Melanie Burney



carmenday.esq • Follow  
Rutgers Law School

carmenday.esq That moment you look in the mirror and finally see the woman you were destined to be. Introducing Carmen Y. Day, J.D. 🙌💜  
#JurisDoctor #purplehood  
#lawgraduate #dreamsdocometrue  
#takeachanceonlaw #2020vision

57w



jgm\_acm Congrats!!  
57w 1 like Reply

View replies (1)

cheanthararact Congratulatione

194 likes  
FEBRUARY 15, 2020

Log in to like or comment.


# CARMEN DAY

## Esquire





# OTHER RESTORATIVE PRACTICES



# SCHOOL-BASED RESTORATIVE PRACTICES

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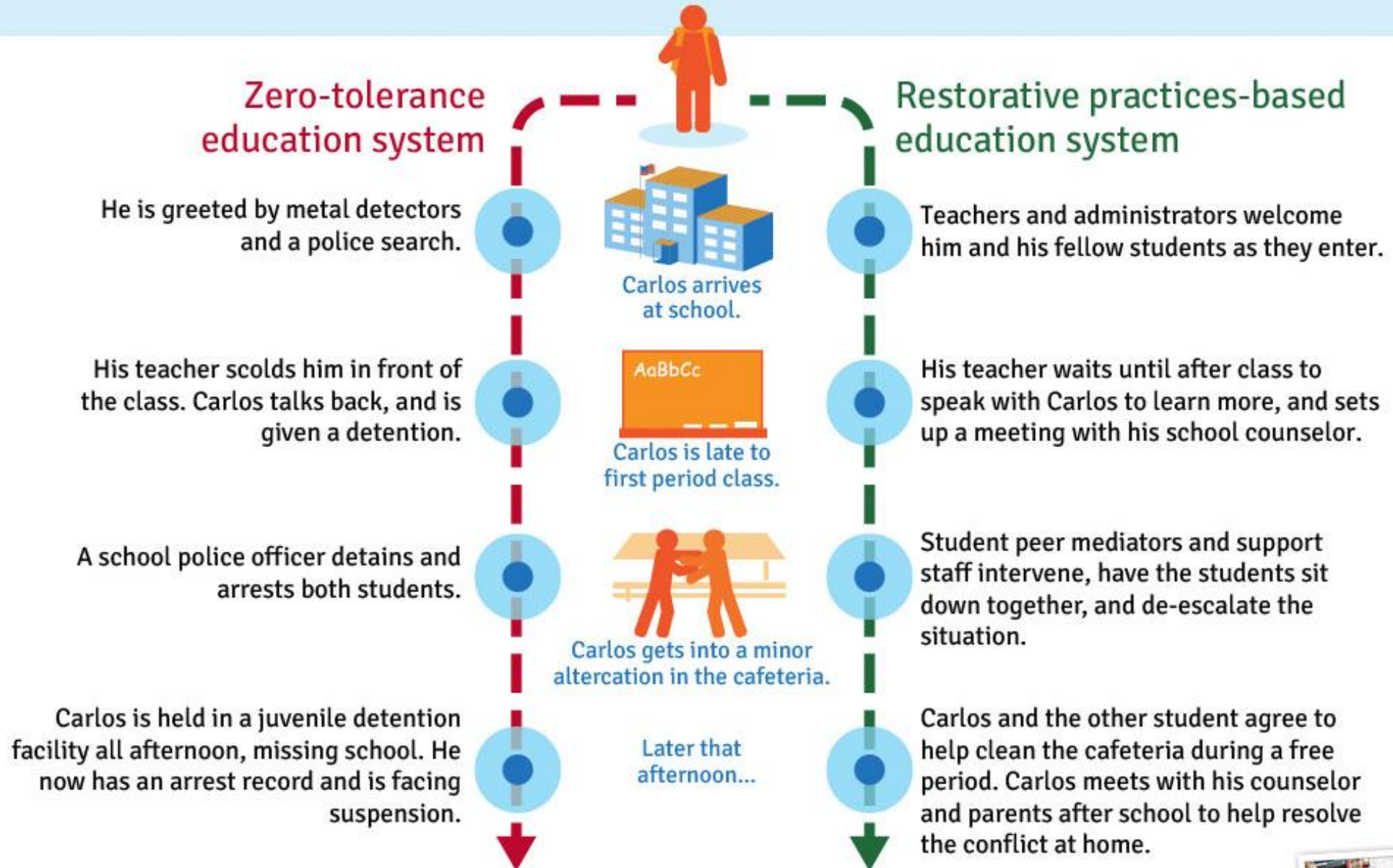
# A Look at New Jersey's Juvenile Justice Stats



<https://www.nj.gov/oag/jjc/stats/2021-0416-Juvenile-Demographics-and-Stats.pdf>

Carlos had a heated argument with his parents before leaving for school, so he's running late.  
Let's see the difference that restorative policies and practices can make.

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# Benefits of Restorative Justice

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- Build healthy relationships between educators and students
- Reduce, prevent, and improve harmful behavior
- Repair harm and restore positive relationships
- Resolve conflict, hold individuals and groups accountable
- Address and discuss the needs of the school community
- Better outcomes for students
- Addressing root causes
- Develop real-life problem-solving skills
- Help youth develop into productive members of society



## 32 NGO ROLES: INSPIRE NOVEL RJ INITIATIVES

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CHAMPIONS  
INCLUDING POLICY  
ADVOCACY

EDUCATORS

SUPPORTERS OF  
MEANINGFUL  
ENGAGEMENT:  
MENTORS/SUPPORT

WRAPAROUND  
PROVIDERS

CREATORS AND  
MONITORS OF  
RESTITUTION  
OPPORTUNITIES

TRIGGERS FOR  
INNOVATION

A photograph of five people of various ethnicities and ages sitting in a circle, looking towards the center. The group includes an older man with white hair, a young woman with brown hair, a young man with dark curly hair, a young woman with blonde hair, and an older man with dark hair. They are in a room with a white wall and some chairs in the background.

RE-ENTRY CIRCLES: RESTORATIVE JUSTICE  
OAKLAND YOUTH (RJOY) AND HAWAI'I  
FRIENDS OF RESTORATIVE JUSTICE

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YAP INTEGRATES RESTORATIVE  
PRACTICES IN ITS GANG  
INTERVENTIONS.

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PREEMPTIVE & INTERRUPT CONFLICTS


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**US is a patchwork of different statutory themes.**

**Pavelka, S. (2016). Restorative justice in the states: An analysis of statutory legislation and policy. *Justice Policy Journal*, 2(13), 1-23.**

**Balanced; Restorative; Balanced and Restorative**



THE NEW JERSEY LEGISLATIVE STATEMENT (P.L. 2002 TITLE 2A:4A-21) SPECIFICALLY DECLARES THE JUVENILE JUSTICE COMMISSION “TO INCORPORATE INTO THE JUVENILE JUSTICE SYSTEM THE PRINCIPLES OF BALANCED AND RESTORATIVE JUSTICE. THE CONCEPT OF RESTORATIVE JUSTICE HOLDS THAT AN OFFENDER INCURS AN OBLIGATION TO RESTORE THE VICTIM OF THE OFFENSE AND, BY EXTENSION, THE COMMUNITY TO THE STATE OF WELLBEING THAT EXISTED PRIOR TO THE OFFENSE. THE PRINCIPLE OF BALANCE IN CONNECTION WITH RESTORATIVE JUSTICE SUGGESTS THAT THE JUVENILE JUSTICE SYSTEM SHOULD GIVE EQUAL WEIGHT TO ENSURING COMMUNITY SAFETY, HOLDING OFFENDERS ACCOUNTABLE TO VICTIMS, FOSTERING RECONCILIATION BETWEEN THE OFFENDER, VICTIM AND COMMUNITY, AND PROVIDING COMPETENCY DEVELOPMENT FOR OFFENDERS IN THE SYSTEM SO THEY CAN PURSUE LEGITIMATE ENDEAVORS AFTER RELEASE.”

(PAVELKA, 2016)

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**“THE NEW JERSEY INSTITUTE FOR SOCIAL JUSTICE USES CUTTING-EDGE RACIAL AND SOCIAL JUSTICE ADVOCACY TO EMPOWER PEOPLE OF COLOR BY BUILDING REPARATIVE SYSTEMS THAT CREATE WEALTH, TRANSFORM JUSTICE AND HARNESS DEMOCRATIC POWER—FROM THE GROUND UP—IN NEW JERSEY”**

**[HTTPS://WWW.NJISJ.ORG/](https://www.njisj.org/)**

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## 38 S2924/A4663

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INTRODUCED SEPTEMBER 17,  
2020

Creates two-year “Restorative and Transformative Justice for Youths and Communities Pilot Program” in Juvenile Justice Commission focused on reducing youth involvement with youth justice system; appropriates \$8.4 million in FY 2021 and FY 2022.





# Street Soccer & Mediation





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THANK YOU!