

JENNIFER LANKFORD, ESQ.

JENNIFER LANKFORD is Associate General Counsel for Cracker Barrel Old Country Stores, Inc., where she handles all matters related to employment litigation. Jennifer manages the legal litigation team, which in addition to handling employment claims company-wide, supervises compliance measures and manages the company's ADR program. She also oversees the Employee Relations department, which ensures Title VII and Title II compliance related to employees and guests, respectively, through training and investigations. With over 650 stores in 45 states, Jennifer's role additionally includes advising on employment law matters affecting the store's 70,000 plus employees. Prior to joining Cracker Barrel, she was a partner with Thompson Burton, PLLC, in Franklin, Tennessee, where she practiced employment defense litigation and provided compliance training and advice to companies operating nationwide. In 2017, Jennifer was appointed by Governor Bill Haslam to the Tennessee Board of Appeals, the appeals panel for state employees seeking to appeal a demotion, suspension or termination by the State of Tennessee.